



VIP MEMBERSHIP -2024/2025

YTC VIP MEMBER™ - \$150 PER YEAR

VIP Membership entitles individuals to unlimited toll-free technical support for a maximum 15-minute session per challenge. Unlimited Sessions throughout the covered 12-month membership are included. Challenges requiring more time than allocated will be billed at a 20% discounted VIP hourly rate of \$120/hr. billable in 15-minute increments. (Normally \$150/hr.)

Members will receive a VIP ID# and an itemized "Work Blog" detailing all calls and resolutions provided. Coverage includes all personally owned devices including PC's, Macs, Printers, Smartphones, Tablets, and popular Software titles including Cloud-Based Services.

PLATINUM MEMBERSHIP \$450 / YEAR

Includes all of the VIP Member services and expands the amount of time to Unlimited 30-minute sessions.

CUSTOM SERVICES \$120 / HR.

Members are entitled to Concierge Buying Services, Preventative Maintenance Services, Security Evaluations, Backup Strategy and Implementation, New System Integration, New Peripheral Integration, New Software Integration, e-Mail Organization, Paperless-Office Design and Integration. VIP Members are offered a \$20 Hourly Discount over standard rates.

YTC-VIP™

YOU'VE EARNED THE TITLE...

OBTAIN PRIORITY VIP SUPPORT
SERVICE WITH THE WORLD
FAMOUS WHITE-GLOVE™ TOUCH.

Limited Annual Memberships are offered to maintain our ability to provide exclusive service to our VIP's.



aSKaVIE, LLC

(888)-374-3712

www.aSKaVIE.com

Anti-virus / Anti-malware / Firewall

WEBROOT -5 SEATS \$54

Webroot SecureAnywhere® Internet Security Complete
On-Line Purchase

Backup

ACRONIS CYBER PROTECT \$50

Backup an entire Workstation system image – that is all your apps, files, user accounts, exact configurations, and even the OS in one compressed file (includes Anti-Virus).

IDRIVE – PERSONAL \$ 69.65

Backup unlimited Workstations to the Cloud (up to 2TB total storage)

IDRIVE – TEAM \$199.50

Backup 10 Computers (10TB) to the Cloud



Entrées

CUSTOM HARDWARE - MARKET

Laptops, Desktops, Servers, Network Attached Storage, USB Hard Drives, Scanners, Printers, Routers, Access Points, Accessories – Spec'd to your needs, configured and shipped to your office for remote integration.

BRANDED SOFTWARE- MARKET

Sourced, Spec'd, Licensed, and installed per your specific needs

TROUBLESHOOTING \$150 PER HR

Remotely Identify, Diagnose, and Remediate

VIP HALF-DAY COMBO \$ 595

Services for Multi-Station Offices may be hired by half- and full days rather than at the per-station a la carte rate. Work will be performed on up to 8 stations simultaneously during off-hours to accommodate your office hours.

VIP FULL-DAY COMBO \$1195

Services for Multi-Station Offices may be hired by half- and full days rather than at the per-station a la carte rate. Work will be performed on up to 8 stations simultaneously during off-hours to accommodate your office hours.

CUSTOM QUOTE - LET'S TALK

Need a special arrangement? We will tailor a solution that will suit your needs. Contact us for a Professional Consultation.